

# EVOLVING HEARTS RETREAT T'S & C'S



By booking this retreat, you agree to the following terms and conditions:

## 1. Deposit & Payment

- A non-refundable deposit of \$500 AUD is required to secure your place.
- The remaining balance must be paid in full no later than 30 days prior to the retreat start date.
- Payment plans are available: the balance can be paid in three installments. Please note a 5% administration fee will be added to the total retreat cost when choosing this option. To avoid this fee, you may opt to pay in full at the time of booking.

## 2. Refunds & Transfers

- All payments are strictly non-refundable.
- Your place may be transferred to another participant with the prior approval of the retreat host.
- In cases of serious or extenuating circumstances, payments (excluding the \$500 deposit) may be transferred as a credit towards another retreat within 12 months, subject to availability and approval.

## 3. Cancellations by the Host

- If the retreat host must cancel, all reasonable efforts will be made to reschedule the retreat with participants' circumstances in mind.
- If rescheduling is not possible, participants will be offered a credit for a future retreat.

## 4. Travel & Insurance

- Retreat price does not include travel costs, flights, airport transfers, visas, or travel insurance.
- Participants are strongly encouraged to purchase travel insurance, particularly if flying in, to cover unforeseen circumstances.

## 5. Liability

- By booking, you acknowledge that participation in retreat activities is voluntary and undertaken at your own risk.
- You agree to complete and sign a liability waiver form provided by the retreat host prior to the retreat start date.
- The retreat host is not liable for any personal injury, illness, loss, damage, or expenses incurred during travel or participation.

## 6. Exclusions

The retreat fee does not include:

- Flights, travel, and airport transfers
- Travel insurance
- Visas or travel documentation
- Additional accommodation outside retreat dates
- 1:1 coaching or private sessions (these may be available at an additional cost)
- Personal expenses (shopping, treatments, etc.)